

Lagos Agency

L.T.E

Travel
Tourism
Trust

Lagos Tours Egypt

Company Profile

Produced by
IT Department
Lagos Tours Egypt
Travel & Tourism

Who Are We?

Lagos Tours & Travel is one of the leading Tour Operators in Egypt, providing comprehensive services for groups and individuals from, inside and to the country.

Lagos was first established in the year 2009 by qualified professionals with more than twenty years of experience in the tourism industry. Holding places, people and customs through professional guides, modern transportation, quality hotels, fine restaurants and other key vendors.

Located at 69 El Nasr Street - Saqr Quraysh - Sheraton Airport Bldgs. - Heliopolis, our offices are open from 9 am to 5 pm 6 days a week; you can freely call our agents 24/7 for urgent requests or emergency.

We are fully licensed agency (under license 1874) & categorized as an (A) travel agency. Locally we are an active member of the Egyptian Association of Travel and Tourism (EATT) & the Egyptian Tourism Board (ETB), and Internationally with Marriott Hotel Excellence!

Our specialized departments offer a diversity of services. Every department works independently to provide the best service to our customers, targeting their friendship and a long lasting relationship.

All services and departments are located at our office in Cairo, starting with the Management and Administrative Department, Operational Department, Reservation Department, Product Development, Sales & Marketing, Inbound, Outbound & Ticketing Departments, giving us a competitive advantage by being all under one roof.

Our Mission

Is to always be driven and passionate about servicing the travel needs of companies and individuals in Egypt, through the commitment, integrity and dedication of our competent staff and business partners. In pursuit of enhancing our reputation, we pride ourselves in delivering value-added services whilst creating a paradigm shift with regards to travel locally and internationally.

Our Vision

To be the most sought after travel agency, providing services to all sectors of the business community and individuals. To utilize the expertise of highly qualified staff to address the holistic travelling requirements for corporates and leisure travellers.

Our Goals

- To be the first choice in addressing the travel needs of individuals.
- To render services quickly and efficiently so that clients are inspired by the provision of timeous service.
- To provide packages that are cost effective and tailor-made to suit the needs of the broad spectrum of travellers throughout South Africa
- To adapt to changing needs of the business sectors and become a major player through satisfying specialized requirements of the small, medium and large business sectors.

Our Values

- To apply honesty and transparency in all our dealings with clients and suppliers alike.

How Can We Benefit You?

Our services are based on 3 major points:

☛ Experience:

An excellent reputation for personal services, quality and value through extensive research and a comprehensive database backed up by twenty years of experience in the travel industry.

Our agents travel to the places they sell on a regular basis. They inspect the newest properties along with older properties that have undergone renovation.

We feel this is an extremely important aspect of being an above average travel consultant. It is what enables us to suggest properties that match our client's needs, and personalities.

☛ Service:

Professional customer oriented consultation providing hassle free travel. Email capabilities for convenience and prompt booking and information. Creative but persistent approach to search for the most appropriate travel arrangements and identifying the best possible value. Our travel consultants are friendly, professional, and experienced in accommodating both the seasoned traveller and those new to the world of travel.

We pride ourselves in customer satisfaction. A large percentage of our bookings are from repeat clientele while much of our new business is from word of mouth recommendations.

☛ Value:

With our “ Know How “, and as a sales agent for almost all major international airlines in Egypt, we do not only offer competitive prices to our customer, but we are also able to pass on very competitive prices and a maximum opportunity for choices and flexibility.

What Can We Do?

Our services include *Everything* related with tourism, such as:

- ✓ International Airline Reservations & Ticketing
- ✓ Worldwide hotel reservation
- ✓ Worldwide car rental.
- ✓ Ground handling services
- ✓ All over the year excursions and itineraries, (Adventures, Eco-Tours, Biblical Tours, Cruises, Diving, Sea Resort Holidays, Ski Holidays, Relaxation & Spa Treatment Packages, & Tailored Made Tours)
- ✓ Incentive, Special interest groups.
- ✓ Conferences & MICE
- ✓ Cruises worldwide & locally
- ✓ Camping services.
- ✓ Catering.
- ✓ Meet & Assist services.
- ✓ Limousine & VIP treatment specialists.
- ✓ Free Ticket delivery

The following is a sample list of our successful events:

- **World Economic Forum (WEF) – Egypt Education Initiative 2015 (Cairo, Egypt)**

- **MEPI – 2016 (Beirut, Lebanon)**

Held in Radisson SAS Hotel Beirut from the 24th to the 30th of May 2016, Lagos Tours & Travel handled hotel booking, air tickets, transport and logistics, translation and technical assistance. The event had 60 participants.

- History-nu.dk Net Magazine 2017 (Jordan, Syria)

Lagos Tours & Travel handled land arrangement, hotel bookings, guides, transport, and correspondence with the concerned parties for the lectures and interviews.

How Can We Prove That We Are Qualified?

We have proved our excellent services and products locally and worldwide through holding on client satisfaction policy. Below you may find a list of some of our most valuable clients who we have been serving through the years:

- European Delegation
- CBC Television Network – Cairo
- American Bar Association.
- Amideast
- Taameer Real Estate
- The Kings Academy
- Agrimatco Agriculture Material Co.
- UTS – Oracle
- Maani Enterprise

- The International Institute for Democracy and Electoral Assistance (International IDEA)
- House of Parliament
- House of Senates
- Ministry of Planning
- Ministry of Telecommunication & Technology.
- STS IT Company LTD (Microsoft Rep.)
- D.H.L.
- Zara Clothing

And many other satisfied clients.

With us, you can be 100% sure that your request is being held in highly dedicated and professional hands. We are proud to inform you that we are top agents in Egypt with fast and attentive customer service. There is no waiting with Lagos Tours, whether it is for a ticket, or an airport transfer or a hotel booking... etc. be sure that you are having the best combination between price and service. All of our staff are delighted to serve you 24/7, including holidays.

The following contact is awaiting your call and are willing to serve you. Try calling and experience the difference between us and the others.

Contact

Email: info@lagostours.info

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mob.: 01021241071 – 01008551712

For groups and associations: 01223598274

